

111年第4季房地產消費糾紛原因統計表(112.01)

| 糾紛原因 / 縣市別 | 1     | 2      | 3    | 4     | 5             | 6    | 7    | 8      | 9          | 10   | 11   | 12         | 13          | 14           | 15        | 16               | 17          | 18   | 19     | 20    | 21    | 22     | 23        | 24       | 25   | 26   | 27     | 28          | 29    | 30     | 31      | 32   | 33     | 34         | 35        | 36     | 37      | 38           | 39  | 合計  |    |    |
|------------|-------|--------|------|-------|---------------|------|------|--------|------------|------|------|------------|-------------|--------------|-----------|------------------|-------------|------|--------|-------|-------|--------|-----------|----------|------|------|--------|-------------|-------|--------|---------|------|--------|------------|-----------|--------|---------|--------------|-----|-----|----|----|
|            | 契約審閱期 | 隱瞞重要資訊 | 廣告不實 | 產權不清楚 | 訂金返還(斡旋金轉成定金) | 開工遲延 | 施工瑕疵 | 建材設備不符 | 工程結構及共程全問題 | 交屋遲延 | 坪數不足 | 屋頂使用權與產權爭議 | 地下室使用權與產權爭議 | 法定空地使用權與產權爭議 | 建物不符容積率規定 | 對預售未出部分自更設計,增加銷售 | 建商要求客戶繳回契約書 | 建商倒閉 | 停車位使用權 | 停車位面積 | 停車位價金 | 要約書之使用 | 仲介「斡旋金」返還 | 仲介公司欺罔行為 | 一屋二賣 | 賺取差價 | 服務報酬爭議 | 房屋說明書內容與現不符 | 氣離子檢測 | 鋼筋輻射檢測 | 銷售人捲款潛逃 | 逃漏稅捐 | 有關稅費爭議 | 為供要約或斡旋金選擇 | 終止委售或買賣契約 | 房屋漏水問題 | 標的物貸款問題 | 未提供(交)不動產說明書 | 其他  |     |    |    |
| 合計         | 8     | 14     | 4    | 4     | 14            | 1    | 37   | 6      | 1          | 35   | 6    | 0          | 0           | 1            | 1         | 0                | 0           | 1    | 0      | 1     | 0     | 1      | 13        | 10       | 2    | 1    | 9      | 9           | 2     | 0      | 0       | 0    | 5      | 0          | 39        | 68     | 8       | 0            | 140 | 441 |    |    |
| 仲介         | 5     | 12     | 1    | 3     | 5             | 0    | 0    | 0      | 0          | 4    | 0    | 0          | 0           | 1            | 1         | 0                | 0           | 0    | 0      | 0     | 0     | 1      | 13        | 10       | 0    | 0    | 8      | 8           | 2     | 0      | 0       | 0    | 4      | 0          | 37        | 47     | 4       | 0            | 43  | 209 |    |    |
| 代銷         | 1     | 0      | 0    | 0     | 1             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 1       | 0            | 3   | 6   |    |    |
| 建商         | 2     | 2      | 3    | 1     | 7             | 1    | 36   | 6      | 1          | 31   | 5    | 0          | 0           | 0            | 0         | 0                | 0           | 1    | 0      | 1     | 0     | 0      | 0         | 2        | 1    | 1    | 1      | 0           | 0     | 0      | 0       | 0    | 1      | 0          | 1         | 21     | 3       | 0            | 85  | 213 |    |    |
| 其他         | 0     | 0      | 0    | 0     | 1             | 0    | 1    | 0      | 0          | 0    | 1    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 1         | 0      | 0       | 0            | 9   | 13  |    |    |
| 南投縣        | 仲介    | 0      | 0    | 0     | 1             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 1            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 1      | 0       | 0            | 0   | 3   |    |    |
|            | 代銷    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 建商    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 4    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  | 4  |
|            | 其他    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 小計    | 0      | 0    | 0     | 1             | 0    | 0    | 0      | 0          | 0    | 4    | 0          | 0           | 0            | 1         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 1      | 0       | 0            | 0   | 0   | 7  |    |
| 雲林縣        | 仲介    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 2  |    |
|            | 代銷    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 建商    | 0      | 0    | 0     | 0             | 1    | 0    | 2      | 2          | 0    | 7    | 1          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 1           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  | 14 |
|            | 其他    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 小計    | 0      | 0    | 0     | 0             | 1    | 0    | 2      | 2          | 0    | 7    | 1          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 1           | 1     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  | 16 |
| 嘉義縣        | 仲介    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 代銷    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 建商    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 其他    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 小計    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  | 0  |
| 屏東縣        | 仲介    | 0      | 0    | 0     | 0             | 1    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 1        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 4       | 0            | 0   | 0   | 6  |    |
|            | 代銷    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 建商    | 0      | 0    | 0     | 0             | 0    | 0    | 4      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 1            | 0   | 0   | 5  |    |
|            | 其他    | 0      | 0    | 0     | 0             | 0    | 0    | 1      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 1   | 2  |    |
|            | 小計    | 0      | 0    | 0     | 0             | 1    | 0    | 5      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 1        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 4      | 1       | 0            | 0   | 1   | 13 |    |
| 臺東縣        | 仲介    | 0      | 0    | 1     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 1         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 2   |    |    |
|            | 代銷    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   |    |    |
|            | 建商    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   |    |    |
|            | 其他    | 0      | 0    | 0     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 0        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 0  |    |
|            | 小計    | 0      | 0    | 1     | 0             | 0    | 0    | 0      | 0          | 0    | 0    | 0          | 0           | 0            | 0         | 0                | 0           | 0    | 0      | 0     | 0     | 0      | 0         | 1        | 0    | 0    | 0      | 0           | 0     | 0      | 0       | 0    | 0      | 0          | 0         | 0      | 0       | 0            | 0   | 0   | 2  |    |